



Government of Karnataka

No. CI 302 SPI 2022

Karnataka Government Secretariat
Vikasa Soudha,
Bangalore, Dated 14.02.2025

NOTIFICATION

Sub: New services and functionalities under State Single Widow System

- Ref:** 1) Notification No. CI 207 SPI 2017, dated 06.10.2017
2) Notification No. CI 208 SPI 2017, dated 09.10.2017
3) Notification No. CI 48 SPI 2019, dated 29.01.2021
4) Notification No. CI 302 SPI 2022, dated 10.10.2022
5) State Business Reforms Action Plan 2024 release by Department for Promotion of Industry & Internal Trade, GoI, DPIIT, GoI email dated 31.01.2024
6) G.O No. CI 188 SPI 2023, Bengaluru, dated 15.03.2024
7) EODB Coordination committee meeting held on 25-07-2024 under the chairpersonship of Additional Chief Secretary to Government cum Development Commissioner to Govt.
8) State Business Reforms Action Plan Plus 2024 release by Department for Promotion of Industry & Internal Trade, GoI, DPIIT, GoI email dated 24.10.2024

Preamble:

Karnataka Udyog Mitra (KUM), Department of Industries & Commerce, Government of Karnataka is the nodal agency to provide investor facilitation in the State through online single window system i.e., <https://investkarnataka.co.in>. Online services of different departments have been integrated with the State Single Window System.

As a part of new guidelines received vide ref (5) and (8) above, State's single window system shall ensure access to information related to businesses across areas such as National Single Window System, District as Export Hub/One District One Product, Start-ups along with advanced features such as PAN based Single Business User ID, Dashboards (application level) feedback features.

To facilitate Ease of Doing Business in the State, KUM has launched its single window system to facilitate investors/businesses advanced features and functionalities and shall facilitate the following:

1. An Online wizard (Know Your Approval) has been developed to provide indicative list of approvals/ Clearances/ NOCs applicable for pre-establishment & pre operations

covering Centre, State, and district level approvals. based on inputs such as sector, activity, type of industry, number of employees, risk category, size of firm, location, Foreign/ Domestic investor etc., as may be applicable.

2. The Wizard shall be updated as per the Priority/Champion/Sunrise sectors identified by the state and as outlined in Karnataka Industrial Policy(s) in force. The list of approvals shall also provide details on applicable fees, procedures, service delivery timelines, and documents necessary for listed approvals/permissions for new business to facilitate the sectoral journey.
3. In addition, "Know Your Incentives" shall provide customized list of rebates/ incentives/subsidies/credit schemes applicable to the unit.
4. Contact details relationship managers/officials has been made available on portal and shall be updated regularly and same shall be communicated to NSWS for change/update, as applicable.
5. Online Wizard/system enabled with the list of criminal provisions under various Acts including section/ rule, Descriptions of provision with trigger/ event point for incidence of liability for business and relevant sector and type of offence and punishment applicable.
6. Simplified Common Application Form (CAF) for service approvals with auto-fetch prefilled information, user feedback based on the Likert scale, Multi-lingual support on website.
7. As and when there is any change in the constitution of Society or Partnership Firm (such as change in constitution, society name, address), the updates shall be available in Single Window and trigger across all integrated departments/ agencies.
8. The state single window has been integrated with NSWS using PAN as the unique identifier for enabling all Approvals/ Registrations/ NOC/ Renewals/ Amendments/ Compliance Requirements/ Schemes related transactions.
9. The online dashboard for each service approval granted by the department(s), grievance, query, incentives/subsidies provided through single window system shall be in the public domain in line with DPIIT GoI guidelines covering all indicator parameters.

All above listed modules shall be integrated with Dashboard in line with DPIIT GoI parameters/guidelines, for displaying updated data on portal on real time/daily basis and user shall be able to drill down to application-level details such as application number (masked), application date, approval date and others.

10. The trigger timeline shall be as per timeline defined in the governing Act/Rule/Regulations of concerned department.
11. An online compliance dashboard with scorecard shall be developed for all business units to track applicable compliances, approvals, licenses, and NOCs and shall highlight upcoming or pending compliance activities like renewals or return filings, trigger notifications 30 days prior to due dates, and provide area-wise compliance details, including observations on any lapses or delays.
12. In addition to previously available services notified under single window, following additional services and related compliances to be provided through portal:

- a. NOC for Tree Felling and Tree Transit

- b. Certificate of non-availability of water from Water Supply Agency
- c. Obtaining Electricity Connection
 - i. Drawing Approval from Electrical Inspectorate
 - ii. Power feasibility certificate or sanction of power supply
- d. Water Supply for Industrial Purpose
- e. Start-up Registration

This shall come into force from immediate effect.

By Order and in the name of the
Governor of Karnataka,

Shilpa S.R.
14/2/25
(SHILPA S.R.)

Desk Officer (Technical Cell),
Commerce & Industries Department.

Copy to :

1. Additional Chief Secretary to Government, Commerce and Industries Department.
2. Additional Chief Secretary to Government, Forest, Ecology & Environment Department, M.S. Building, Bengaluru.
3. Additional Chief Secretary to Government, Water Resource Department, Vikasa Soudha, Bengaluru.
4. Secretary to Government, Department of Electronics, Information Technology, Bio Technology and Science & Technology, M.S. Building, Bengaluru.
5. Chief Electrical Inspector to Government, Department of Electrical Inspectorate, Nirman Bhavan, 2nd floor, Post Box No: 5148, Dr. Rajkumar Road, Rajajinagar, Bangalore -10
6. Commissioner - Industrial Development & Director of Industries, Commerce and Industries Department.
7. Chief Executive Officer & Executive Member, Karnataka Industrial Area Development Board, Khanija Bhavan, Race Course Road, Bengaluru-01.
8. All Deputy Commissioners.
9. Managing Director, All ESCOMS, Karnataka.
10. Managing Director, Karnataka Udyoga Mitra - Notification has been sent to the concerned line department from KUM.
11. PS to Chief Secretary, Vidhana Soudha, Bengaluru.
12. Guard file / Office copy.